Thank you for purchasing the BOUNCEKING 10 FT (3 M) Trampoline Combo Set. Please read carefully through all the precautions and instructions in this manual before using this equipment and keep this manual for your future reference.
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SAFETY INFORMATION, WARNINGS AND USE INSTRUCTIONS

Before you begin using the trampoline, be sure to carefully read all the information provided to you in this manual. Just like any other type of physical recreational activity, participants can be injured. To reduce the risk of injury, be sure, to follow the appropriate safety rules and tips.

Proper assembly, care and maintenance of the product, safety tips, warnings, and proper techniques in jumping and bouncing are all included in this manual. Anyone who chooses to use this trampoline must be aware of their own limitations regarding performing various jumps and bounces.

The owners and supervisors of the trampoline are responsible for making sure all users are aware of all practices specified in the instructions.

NOTE: MAXIMUM WEIGHT OF THE USER SHOULD NOT EXCEED 100 KG

• Misuse and abuse of this trampoline is dangerous and can cause serious injury.
• Always consult a physician before performing any kind of physical activity.
• Children under the age of 6 should not be allowed to use the trampoline without adult supervision.
• Adequate overhead clearance is essential. A minimum of 7 metres from ground level is recommended to provide clearance of wires, trees, branches, and any other possible hazards.
• DO NOT use indoors.
• Lateral clearance is essential. Place the trampoline away from wall, structures, fences, and other play areas. Maintain a clear space of 2.5m on all sides of the trampoline.
• The trampoline and enclosure frame are made of metal. They are not grounded and will conduct electricity. Lights, electric heaters and other electrical household appliances are not permitted in or on the trampoline or enclosure as they could cause an electrocution hazard.
• Place the trampoline on a level surface.
• Illumination may be required for shady areas.
• DO NOT attempt or allow somersaults, landing on the head or neck as this may cause serious injury, paralysis or even death, even when landing in the middle of the trampoline mat.
• DO NOT allow more than one person on the trampoline at one time. Use by more than one person at one time can result in serious injury.
• DO NOT bounce recklessly on the trampoline as this will increase your chances of getting injured.
• DO NOT bounce on the trampoline for extended periods of time as fatigue can increase your chances of injury.
• Inspect the trampoline before each use. Make sure frame padding is correctly and securely positioned. Replace any worn, defective or missing parts.
• It is dangerous to jump off the trampoline onto the floor or ground.
• DO NOT use the trampoline as a springboard to other objects.
• Learn your fundamental bounces and body positions thoroughly before trying more advanced skills.
• Avoid bouncing too high. Stay low until bounce control and repeated landing in the middle of the trampoline can be accomplished. Control is more important than height.
• Keep eyes focused on the trampoline. This will help control your bounce.
• Secure trampoline properly when not in use. If a trampoline ladder is used, the supervisor should remove it from the trampoline when leaving the area to prevent unsupervised access by children under the age of 6 years.
• DO NOT use the trampoline while under the influence of alcohol or drugs.
• DO NOT smoke while using the trampoline.
• DO NOT use the trampoline in bad weather conditions. Gusty or severe winds and rain will make using the trampoline hazardous.
• NEVER use the trampoline if the mat is wet or dirty.
• DO NOT place trampoline on concrete, hard ground surface (ie rock) or slippery surfaces.
• Jumpers must always be barefoot when using the trampoline. Please be aware that the street shoes or tennis shoes should NOT be worn while using the trampoline.
• In order to prevent the trampoline mat from getting cut or damaged please do not allow any pets onto the mat.
• DO NOT intentionally jump onto the trampoline enclosure.
• DO NOT intentionally rebound off the trampoline enclosure.
• DO NOT hang onto the top of the enclosure or try to climb the netting.
• Take off any jewellery that may become entangled with the netting or damage the netting.
• DO NOT wear clothing with draw strings, loops, hooks or hard abrasive buckles.
• The enclosure is not designed to attach any accessories unless specifically designed by the manufacturer.
• Only climb on and off the trampoline via the enclosure door.
• DO NOT try to crawl into the trampoline from the bottom of the enclosure.

* For further information or additional instructional materials on skill training, contact a competent trampoline instructor.

**BE SURE TO FOLLOW ALL INSTRUCTIONS ABOVE WHEN YOU USE THE TRAMPOLINE AND ENCLOSURE.**

**INSPECT THE TRAMPOLINE AND ENCLOSURE BEFORE EACH USE. MAKE SURE THE FRAME PADDING IS CORRECTLY AND SECURELY POSITIONED AND REPLACE ANY DEFECTIVE OR MISSING PARTS.**

PLEASE BE AWARE OF:
• Punctures, holes or tears in the trampoline mat.
• Sagging trampoline mat.
• Loose stitching or any kind of deterioration of the mat.
• Bent or broken frame parts, such as the legs.
• Broken, missing or damaged springs.
• Damaged, missing or insecurely attached frame pad.
• Protrusions of any types (especially anything sharp) on the frame, springs or mat.
• Be sure that netting is properly suspended prior to each use. Tighten all clamps that are loose and make sure that there is no damage to the netting.

**IF YOU FIND ANY OF THE ABOVE CONDITIONS OR ANYTHING ELSE YOU FEEL COULD CAUSE HARM TO ANY USER, THE TRAMPOLINE AND ENCLOSURE SHOULD BE DISASSEMBLED OR SECURED FROM USE UNTIL THE ABOVE CONDITION(S) HAVE BEEN REPAIRED OR RESOLVED.**
BOUNCING TECHNIQUES

Initially you should become accustomed to the feel and bounce of the trampoline. The focus must be on the fundamentals of your body position and the basic bouncing techniques should be practiced until you can do each technique with ease and control. A certified trampoline instructor should be contacted to further develop your trampoline skills.

BASIC BOUNCE
1. Start from the standing position, feet shoulder width apart and eyes focusing on the mat.
2. Swing arms forward and up in a circular motion.
3. Bring feet together when in mid-air and point toes downwards.
4. Keep feet shoulder width apart when landing on the mat.

KNEE BOUNCE
1. Start with basic bounce while keeping it low.
2. Land on knees keeping your back straight, using your arms to maintain balance.
3. Bounce back up to the basic bounce position by swinging arms up.

SEAT BOUNCE
1. Start with basic bounce while keeping it low.
2. Land in a FLAT sitting position.
3. Place hands on the mat besides hips, do not lock your elbows.
4. Return to standing position by pushing up with hands.

FRONT BOUNCE
1. Start with the basic bounce while keeping it low.
2. Land in a prone (face down) position and keep hands and arms extended forward on mat.
3. Push off mat with arms to return to standing position.

TRAMPOLINE AND ENCLOSURE PARTS LIST

Make sure you have all the parts listed. If you are missing any please contact our Service Centre.

<table>
<thead>
<tr>
<th>PART NO.</th>
<th>DIAGRAM</th>
<th>DESCRIPTION</th>
<th>QTY</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>![Diagram]</td>
<td>TRAMPOLINE MAT</td>
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<td>2</td>
<td>![Diagram]</td>
<td>FRAME PAD</td>
<td>1</td>
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<tr>
<td>3</td>
<td>![Diagram]</td>
<td>TOP RAIL WITH LEG SOCKETS</td>
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<tr>
<td>4</td>
<td>![Diagram]</td>
<td>LEG BASE</td>
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<tr>
<td>5</td>
<td>![Diagram]</td>
<td>REINFORCED STEEL</td>
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</tr>
<tr>
<td>6 A</td>
<td>![Diagram]</td>
<td>RIGHT L-SHAPED LEG (2 HOLES)</td>
<td>4</td>
</tr>
<tr>
<td>6 B</td>
<td>![Diagram]</td>
<td>LEFT L-SHAPED LEG (3 HOLES)</td>
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<tr>
<td>7</td>
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<td>GALVANIZED SPRINGS</td>
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<td>8</td>
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<td>SHORT BOLT (48 MM)</td>
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<td>9</td>
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<td>SCREWS (15 MM)</td>
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<tr>
<td>10</td>
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<td>CAP NUT</td>
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<td>11</td>
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<td>LARGER SPRING WASHER</td>
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<tr>
<td>A</td>
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<td>UPPER FRAME TUBE WITH FOAM</td>
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<tr>
<td>B</td>
<td>![Diagram]</td>
<td>LOWER FRAME TUBE WITH FOAM</td>
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<tr>
<td>C</td>
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<td>CABLE WIRE</td>
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<td>D</td>
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<td>LONG BOLT (82 MM)</td>
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<td>CORD</td>
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<td>G</td>
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# TRAMPOLINE AND ENCLOSURE PARTS LIST

Make sure you have all the parts listed. If you are missing any please contact our Service Centre.

<table>
<thead>
<tr>
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<th>DIAGRAM</th>
<th>DESCRIPTION</th>
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<tr>
<td>J</td>
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<td>PLASTIC CAP</td>
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<tr>
<td>K</td>
<td><img src="K.png" alt="Diagram" /></td>
<td>CAP</td>
<td>4</td>
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<td>GAP SPACER</td>
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<tr>
<td>M</td>
<td><img src="M.png" alt="Diagram" /></td>
<td>END CAP</td>
<td>4</td>
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</tbody>
</table>
TRAMPOLINE PLACEMENT

For safe use of the trampoline, please be aware of the following when selecting the place for your trampoline:
- Make sure it is placed on a level surface.
- The area is well lit.
- There are no obstructions beneath the trampoline.
- The minimum overhead clearance required is 7 metres. Ensure that there are no overhead hazards such as tree limbs or electrical power wiring.

PLEASE READ THESE ASSEMBLY GUIDELINES BEFORE STARTING TO ASSEMBLE THE TRAMPOLINE. INCORRECT ASSEMBLY WILL CAUSE DAMAGE TO THE TRAMPOLINE FRAME.

1. Make sure the trampoline is placed on level ground. Uneven ground surfaces may cause the trampoline frame to warp.
2. Make sure that all bolts holding the frame joints are tightened completely before installing the springs. Failure to do this properly will cause the frame to warp.
3. Make sure NOT to use one’s leg to push against the trampoline leg or frame when loading the springs. It will cause the trampoline to warp.
4. DO NOT load the springs onto the frame on only one side of the trampoline. Uneven distribution of tension from the springs will cause the frame to warp.
5. If the trampoline frame warps up, do not be alarmed as the “Quad-lock” system is designed to be flexible. Push down on the part of the frame that warped with two people as shown. The frame will level out.
ASSEMBLY INSTRUCTIONS (Frame assembly)

STEP 1 – Before assembly, layout parts as shown below.

STEP 2 – Slide Right L-Shaped leg (6A) and Left L-Shaped leg (6B) into the small ends of the Leg Base (4). Align the holes and secure them together using parts (9), (11) and (12) with the Allen Wrench (15) as shown in the diagram below.
ASSEMBLY INSTRUCTIONS (Frame assembly)

STEP 3 – Slide each Top Rail with Leg Sockets (3) into each other as shown in the Diagram below.

Once all Top Rails with leg Sockets are connected, they should form a circle. Slide each Top Rail (3) into the already made legs as shown in the diagram below. Align the holes and secure them using parts (10), (11), (12) and (8) using Allen Wrench (15) and Wrench (13).
ASSEMBLY INSTRUCTIONS (Frame assembly)

STEP 4 – Layout the trampoline mat (1) with the warning labels facing upwards. Make sure to wear heavy duty working gloves to protect your hands as well as goggles to avoid injuries in your eyes. Use the special Spring Loading tool (14) included. Hold the spring loading tool under and pull the spring hook towards the steel frame as shown; drop the hook into the frame hole until it latches on completely, tap down if the hook is not completely in the hole.

For ease of distribution of spring tension and ease of assembly, the spring must always be installed on opposite sides of the mat in an alternating manner, as shown in the below diagrams.

TIP: The number of triangle rings sewn into the mat is equal to the number of holes on the frame. If you notice that you have miscounted a hole or triangle-ring, remove and reinstall the springs as necessary while maintaining an even distribution of tension as explained above.
ASSEMBLY INSTRUCTIONS (Frame assembly)

**STEP 5** – Slide the Frame Pad (2) over the Lower Frame Tubes through the holes on the edge of the pad so that the springs and steel frame are fully covered. Ensure that the Frame pad covers all metal parts.

First line up the elastic straps with the leg and wrap the elastic straps BEHIND the leg.

Tie a knot, then tie it into a one-sided bow as shown in the diagram. Secondly, wrap the elastic straps around the top rail and tie knots; as shown. Finally, wrap the inner elastic straps around the Triangle-Rings and tie a knot first, then tie it into a one-sided bow. Make sure that both the knot and the bow are tight and that the Frame Pad is securely attached to the trampoline. Repeat this step for all the straps.
ASSEMBLY INSTRUCTIONS (Enclosure assembly)

STEP 6 – Connect the Lower Frame Tube with Foam (B) to the Leg Base (4) as shown in the diagram below. Align the holes and secure them by using parts (5), (10), (11), (12), (L), (M) and (D) using the Allen Wrench (15) and Wrench (13).
**ASSEMBLY INSTRUCTIONS** (Enclosure assembly)

**STEP 7** – Connect all the Cable Wire (C) together using the Wrench (13) to tighten. Once all the pieces are connected, feed the connected Cable Wire through the top of the Enclosure Netting (G). Once completely through, fasten the two ends of the Cable Wire together and tighten with the Wrench (13). As shown in the below diagram.
**ASSEMBLY INSTRUCTIONS**  (Enclosure assembly)

**STEP 8** – Attach the Plastic Cap (J) to the end of the Upper Frame Tube with Foam (A) using Self-Locking Screw (E) to secure it. Once each Upper Frame Tube has a Plastic Cap attached, clip each Upper Frame Tube onto the Cable Wire (C) as shown in the diagram below. Secure each Upper Frame Tube in place with a Cap (K).
ASSEMBLY INSTRUCTIONS (Enclosure assembly)

STEP 9 – Lift the enclosure net onto the already assembled trampoline as shown in the diagram below. Connect the Upper Frame Tube (A) to the Lower Frame Tube (B) by aligning the holes and securing them using parts (I) and (E) with the Allen Wrench (15).

⚠️ WARNING

THE MANUFACTURER STRONGLY RECOMMENDS THE USE OF THE TRAMPOLINE ENCLOSURE WHEN USING THE TRAMPOLINE TO REDUCE THE RISK OF FALLING OFF THE TRAMPOLINE WHICH MAY CAUSE SERIOUS INJURY OR DEATH.
**ASSEMBLY INSTRUCTIONS** (Enclosure assembly)

**STEP 10** – Secure the enclosure net to the trampoline mat using the Cord (F). Lift up the frame pad and tie one end of the cord to any of the trampoline loop and the other end of the cord through the next hoke until the end of the cord is reached the tie it. Repeat the same process for all the cords provided till the enclosure netting is fully secured top the trampoline mas as shown in the diagram below. Close the zipper located at the entrance of the enclosure net and secure that entrance by connecting the buckle as shown in the diagram below.

---

**WARNING**

THE ZIPPER AND BUCKLES SHOULD BE CLOSED DURING USE IN ORDER TO AVOID USERS FALLING OUT OF THE TRAMPOLINE, AS WELL AS DURING PERIODS OF NON-USE TO RESTRICT ACCESS BY UNAUTHORISED USERS.
ASSEMBLY INSTRUCTIONS (Enclosure assembly)

STEP 11 – Hang the Enclosure Safety Instruction Placard (H) onto the enclosure and the Trampoline Safety Instruction Placard (16) onto the trampoline as shown in the diagram below.
CARE AND MAINTENANCE

The trampoline was designed and manufactured with quality materials and craftsmanship. If proper care and maintenance is provided it will give jumpers years of exercise, fun and enjoyment as well as reduce the risk of injury. The trampoline and enclosure are prone to wear and tear. The trampoline and enclosure need to be properly maintained and checked following the Maintenance Schedule set out below. When the material shows any signs of weakness, you must stop using this trampoline immediately, properly store the trampoline and restrict access until it has been replaced or the issue has been resolved.

MAINTENANCE SCHEDULE

<table>
<thead>
<tr>
<th>1 - 3 MONTHS</th>
<th>3 - 6 MONTHS</th>
<th>6 - 12 MONTHS</th>
</tr>
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<tbody>
<tr>
<td>Thorough inspection of the net for UV damage must be done prior to every use.</td>
<td>Thorough inspection of the net, net hanger and straps for UV damage must be done prior to every use.</td>
<td>Thorough inspection of the net, net hanger, straps, zipper, ties and strings for UV damage must be done prior to every use. Replace after 12 months or earlier if needs be.</td>
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</table>

1 YEAR LIMITED WARRANTY

Masstores (Pty) Ltd. (the Supplier) hereby provides a limited warranty to the original purchaser of this product (the consumer) that this product will be free of manufacturing defects in materials and workmanship which under normal, personal, family or household use (commercial use expressly excluded) manifest themselves within the following stipulated periods from the date of purchase:

Exclusions
The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, commercial use, use not in accordance with the written instructions included with the product, abuse, and/or any non-authorized modification of the product. It also does not cover replacement of expendables. All demo models carry a 3 month warranty.

Waiver
The warranty provided herein and the obligations of the Supplier are in lieu of, and the Customer waives, all other warranties, guarantees, conditions or liabilities, express or implied, arising by law or otherwise, including without limitation, any obligation of the Supplier in respect of any injury, loss or damage (direct, indirect or consequential) arising out of the use of, or inability to use, this product and whether or not occasioned by the Supplier’s negligence or any act or omission on its part.

Claims under 1 Year Limited Warranty

Within 7 days of purchase:
The faulty product will be exchanged (provided that the product is in its original packaging with all accessories).

After 7 days but within 3 months of purchase:
The Supplier may in its sole discretion either replace or repair the product.

After 3 months but within 1 year of purchase:
The Supplier may in its sole discretion either replace or repair the product. The following shall not be covered:

- TRAMPOLINE & SPRING COVER:
  - Springs, Mats and Covers.
- SAFETY ENCLOSURE NET:
  - Nets, Fasteners and Zip

Parts not mentioned above, are covered under warranty within the first year of purchase.

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The warranty provided herein and the obligations of the Supplier are in lieu of, and the Customer waives, all other warranties, guarantees, conditions or liabilities, express or implied, arising by law or otherwise, including without limitation, any obligation of the Supplier in respect of any injury, loss or damage (direct, indirect or consequential) arising out of the use of, or inability to use, this product and whether or not occasioned by the Supplier’s negligence or any act or omission on its part.

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  - Springs, Mats and Covers.
- SAFETY ENCLOSURE NET:
  - Nets, Fasteners and Zip

Parts not mentioned above, are covered under warranty within the first year of purchase.
PROOF OF PURCHASE

Any claims in terms of the warranty must be supported by a proof of purchase or warranty number. Warranty numbers can be issued through contacting our service centre. If such proof is not available then notwithstanding anything to the contrary herein, the service agents prevailing charges for services/repairs including call out and/or spares will be payable by the Consumer upon collection or delivery of the repaired product.

- The consumer does not need to return the product to the store.
- The consumer shall phone the service centre and the Suppliers authorized agent will at its discretion either repair the items at the Consumers residence or collect and repair the item at their premises.
- During the warranty period the product may only be serviced and / or repaired by the Supplier’s duly authorized agent(s).

ATTACH RECEIPT

CLIENT DETAILS:
Name: ..........................................................................................................................................
E-mail: ............................................................ Cell: ........................................................................
Tel (h): ............................................................ Tel (w): ............................................................
Address: .......................................................................................................................................
.......................................................................................................................................................
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PRODUCT DETAILS:
Date of purchase: ........................................... Serial Number: .................................................
Till slip number: .....................................................................................................................
Description of product: .............................................................................................................
.......................................................................................................................................................
Branch purchased at: .................................................................................................................
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REPAIRS PROCEDURE

Should you experience any faults or breakdowns on your equipment please adhere to the following procedures to have the fault rectified quickly and professionally.

• Don’t return the product to the store
• Call our Service Centre on 0800 037 778 to log the faulty product (under warranty or out of warranty).
• The operator or technical advisor will try to identify the fault, and will book a service team call out.
• The service team will endeavor to solve the problem at your home on an agreed date and time.
• Only if the fault cannot be repaired in the convenience of your home, will the service team take the faulty product back to the service centre.
• Items repaired in our service centre will be returned to your home on an agreed time and date.

Note:
Should you live in an outlying area, it may be necessary to return the product to the store nearest to you. Our service operator will advise you of your repair procedure, should this be the case.

COST OF REPAIRS:
UNDER WARRANTY:
• Any items still under warranty will be repaired free of charge as long as it complies with the terms and conditions of the warranty (refer to warranties section of this manual).
• Items that need to be repaired that are NOT covered in the warranty will be for the Consumer’s expense. A quote for the repair/replacement of these items will be provided to the Consumer for approval prior to repairs being conducted.

OUT OF WARRANTY:
• Items that need to be repaired once the warranty has expired will be for the Consumer’s expense including all call out fees. A quote for the repair/replacement of these items will be provided to the Consumer for approval prior to repairs being conducted.

FOR QUERIES OR ADDITIONAL INFORMATION
CONTACT OUR CALL CENTRE ON:
0800 037 778 OR www.bounceking.co.za